

Membership Terms

Welcome to Retinello, AI-powered learning, personalized for you.

Retinello AB ("**Retinello AB**" or "**we**") provides an AI-driven learning platform and related services ("**Retinello**" or the "**Services**") that empowers learners of all ages to unlock their full potential. Our innovative platform uses AI to generate insightful questions from any text or subject matter, creating a unique learning experience. By using Retinello's powerful learning techniques, such as interactive learning and spaced repetition, your learning becomes fast and efficient!

Retinello AB offers you as a member (the "**Member**" or "**you**") a right to use the Services.

The Services are subject to these membership terms and conditions ("**Membership Terms**") which also include our privacy policy. The privacy policy explains how we collect and use personal information.

1. Membership

- 1.1 You become a member of Retinello by registering a user account ("**Account**"). In order to register an Account, you must be at least 13 years old. If you are under 18 you must have the permission of your parent or legal guardian to use the Services. If the membership is for a company or other legal entity, you must have the authority to represent such company or legal entity.
- 1.2 By registering an Account, you enter into an agreement with Retinello AB (the "**Agreement**") and accept that the Membership Terms apply to the use of the Services.
- 1.3 Membership in Retinello is personal and you agree not to disclose your login details to anyone else or allow anyone else to use your Account or the Services.
- 1.4 We may terminate the Agreement or suspend access to your Account or your use of the Services if you breach any provision of the Agreement. If the Agreement has been terminated or if you have been suspended, we may refuse to register a new Account.

2. The Services

- 2.1 As a member you have a non-exclusive right to use the Services and the results of your use of the Services for your own personal and non-commercial/internal use. You can in your Account choose to share the flash cards that have been created from your texts or documents with other Members on Retinello, but you may not share the texts or documents or any other results of the Services.
- 2.2 You may use the Services on a specific subject or for working with a text or a document that you use on Retinello. With our paid membership, you may save and remove your texts and documents on Retinello.

- 2.3 If you provide any comments, ideas or suggestions (“**Feedback**”) we may use such Feedback without restrictions or compensation to you.
- 2.4 We and our licensors strive for a high availability of the Services. Our aim is that the members shall be able to use the Services twenty-four hours a day, all year round. However, unforeseen interruptions may occur and interruptions may also be required for maintenance purposes. We are not responsible for the availability of the Services.
- 2.5 We may make changes to the Services or how the Services are provided without prior notice, if such changes do not cause significant inconvenience to the members.
- 2.6 We may use subcontractor(s) for the provision of the Services and other obligations under the Agreement and will then be responsible for the subcontractors' work as if we had performed the work ourselves.
- 2.7 We strive to improve the accuracy and reliability of the Services. However, artificial intelligence is a new and rapidly developing technology. The use of the Services may, depending on the input and the fact that AI is based on probabilities, in certain situations give a result that is not correct. You should therefore evaluate that the result is accurate for your use.

3. Agreement term and termination

- 3.1 The Agreement is valid from the moment you register an Account and until it is terminated.
- 3.2 The Agreement can be terminated with 1 months' notice. If the Agreement is entered into for a defined time period, it will automatically be prolonged for the same time period, unless it has been terminated with 1 months' notice prior to the end of the current period. Termination must be in writing and can be made in Retinello or by sending an email to support@retinello.com.

4. Support

- 4.1 Support for the Services is provided through email and can be initiated by sending an email to support@retinello.com.

5. Your commitments

- 5.1 You agree to abide by the terms of the Agreement and are responsible for all activities that occur through the use of your Account.
- 5.2 You are responsible for ensuring that you own or have a right to use any texts and documents that you provide in connection with your Account and your use of the Services and that such texts and documents and their use in connection with the Services do not violate any law or this Agreement. You may not provide any texts or documents that are offensive or harmful.

5.3 You must not use the Services in a way that may (i) adversely affect the functionality of the Services, (ii) cause us or anyone else harm or (iii) infringe our rights or any other person's rights.

6. Price and payment

6.1 Retinello AB offers a free membership, with limited features and limited use of the Services, and a paid membership with all features and without limits.

6.2 The price of the paid membership is shown in Retinello. Payment is made monthly in advance.

7. Complaints and liability

7.1 If you consider that we have not fulfilled our obligations under the Agreement, you must immediately notify us in writing to daniel@retinello.com with a description of what you consider to be incorrect. If it is something we are responsible for, we will rectify this by performing the undertaking correctly, or take other appropriate action.

7.2 If a party is wholly or partially prevented or delayed from fulfilling its obligations under the Agreement due to circumstances beyond its control, such as lightning, fire, natural disaster, epidemic, labor dispute, amended laws, ordinances or government regulations, government intervention, general interruption of data or telecommunications, as well as obstruction or delay of deliveries from subcontractors due to the circumstances listed above, this shall constitute grounds for relief that entail postponement of the date of performance and relief from damages and other possible penalties.

7.3 The Services are provided "as is" and we and our licensors make no warranties regarding the Services. Each Party's liability is limited to direct damage to a total amount corresponding to the annual fee for the membership and the Services. In no event will a Party be liable for indirect damage or loss. The limitation of liability in this paragraph 7.3 does not apply in the case of personal injury, or if there is intent or gross negligence.

8. Copyright and other intellectual property rights

8.1 We and/or our licensors exclusively own all copyright and other intellectual property rights in the Services and the software and documentation contained therein. We exclusively own all rights to all data and documentation generated by the Services.

8.2 You may use the Services during the term of the Agreement, but you may not copy, modify or transfer any software, documentation, data or anything else covered by our exclusive rights under clause 8.1. You may not reverse-engineer or otherwise attempt to discover the source code, algorithms and models of the Services.

9. Personal data

9.1 Our processing of personal data is carried out in accordance with our privacy policy.

9.2 You are responsible for ensuring that you are entitled to use and process any personal data that you provide in connection with your use of the Services and that we may use

and process the personal data for the purpose of providing the Services under the Agreement.

10. Changes to the Membership Conditions

10.1 We have the right to make changes and additions to the Agreement and the Membership Conditions. Such changes and additions are published on Retinello and notified to the Member in accordance with section 11.1. The Member's continued use of the Services constitutes the Member's consent to be bound by such changes and additions.

11. Notifications

11.1 Termination or other notifications must be made in writing by email, to us at email address support@retinello.com and to the Member at the email address provided upon registration of the Account.

12. Right of withdrawal

12.1 When becoming a member of Retinello by registering a user account, you have a 14-day right of withdrawal. If you regret your purchase, please contact our member service by email to support@retinello.com.

13. Transfer

13.1 You may not assign the Agreement or your rights or obligations under the Agreement. We may assign the Agreement, provided we notify you of the assignment. We may freely assign our right to payments.

14. Law and Disputes

14.1 The Agreement shall be governed by the substantive law of Sweden.

14.2 Any dispute arising from the Agreement shall be settled in first instance by the Linköping District Court in Sweden.